## Reporting medication-related clinical incidents

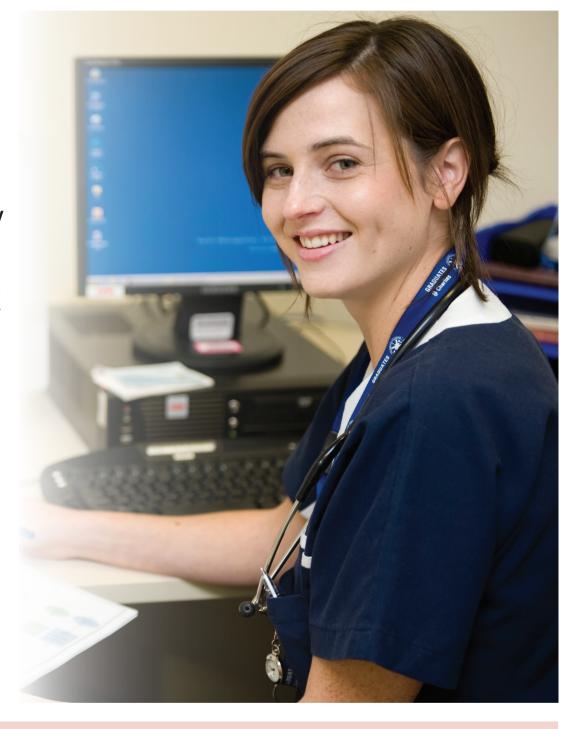
Patient safety is our highest priority at WA Health. All incidents must be reported. You can be anonymous.

Medication incidents are the most frequently reported incidents in hospitals and health services.

If you make or witness an error - minor or serious, sharing your information helps us improve the way we deliver care.

When reporting an incident into Datix CIMS, consider:

- What type of medication incident was it?
- Which drug was involved?
- What happened?
- Why did it happen?
- How significant was the impact to the patient? (SAC level)
- Could it have been more significant if not caught in time?



## For example:

Incident: an insulin dose was omitted prior to lunch for a patient.

Explain what happened and how it impacted the patient.

Was the reason because:

- there was none available on the ward?
- the patient was not on the ward?
- the nurse was busy with another patient?

the insulin order had not been written on the chart?

By providing as much information as possible, we can learn how to prevent harm to patients.



